

GOVERNMENT OF NAGALAND
DIRECTORATE OF HEALTH & FAMILY WELFARE
STATE HEALTH AGENCY (AB PM-JAY CMHIS)
NAGALAND :: KOHIMA

SHA/PM-JAY CMHIS/OFFLINE TMS/2022-23/ 346

Dated Kohima the 5th Nov 2022

OFFICE MEMORADUM

As the IT platform for Treatment Preauthorization and Claims Processing for CMHIS (EP) category is still under production, the Oriental Insurance Company Ltd (OICL) will provide the Preauthorization and Claim Processing through their system temporarily until the IT Platform is in place. The process to be followed is provided in Annexure 1.

All such preauthorisations and claims processed offline shall compulsorily be uploaded into TMS and processed in TMS once the NHA IT Platform is ready in order to ensure that single source of claims data in the IT Platform is maintained for future reference.

The above mentioned measures is as per the decision of the Project Review Meeting held on 31st October 2022.

Asangla IMTI 5/11/2022
(ASANGLA IMTI)

Secretary to Govt of Nagaland
& CEO, State Health Agency (AB PM-JAY CMHIS)

SHA/PM-JAY CMHIS/OFFLINE TMS/2022-23/ 346

Dated Kohima the 5th Nov 2022

Copy To:

1. The Chief Executive Officer, National Health Authority, 7th & 9th Floor, Tower-1, Jeevan Bharati Building, Connaught Place, New Delhi - 110001, Tel.: 011-23468900, for kind information.
2. The Secretary to Govt of Nagaland, Health & Family Welfare Department, Nagaland Kohima for kind information.
3. The Oriental Insurance Company Ltd, Branch Office Kohima, Opp K.A.K Family Store, Main Road Kohima, 797001, for kind information and necessary action
4. Office copy.

(ASANGLA IMTI)

Secretary to Govt of Nagaland
& CEO, State Health Agency (AB PM-JAY CMHIS)

Annexure 1: Offline Preauthorisation and Claims Processing

1. The SHA will provide approved beneficiary data as per the attached format (Annexure: 2) to enable OICL to upload in their system.
2. EHCPs shall raise preauthorisation request with requisite documents and a copy of beneficiary Ayushman CMHIS eCard and an ID card to IC/TPA designated email.
3. TPA shall provide the preauthorisation approval over the same email mentioning the amount preauthorised for the treatment.
4. After treatment, and discharge, EHCP shall submit the claims over the same email chain indicating the amount for which they are raising claims.
5. TPA shall process the claims and inform EHCP of approval/ rejection over the same email chain.
6. Such CPD approved claims shall be paid by the Insurance Company and payment details shall be communicated to the EHCP over email.
7. Once the NHA IT Platform system is live, the hospitals shall compulsorily update the claims in the TMS system to enable OICL for creation of claim number, data updation, etc. in the TMS system and further reference.

Note: All other guidelines including guidelines on TAT, raising queries , claims adjudication shall remain the same be applicable on such claims processed offline.

Ananglut 5/11/2022
(ASANGLA IMTI)

Secretary to Govt of Nagaland
& CEO, State Health Agency (AB PM-JAY CMHIS)

